



OVERVIEW

24x7 Easy Support, is a group company of Nethues Technology Private Ltd., which is a 17 years old IT and Engineering Services organization, who has started this dedicated organization to provide a complete suite of **Amazon related services**.

Since Amazon has a prescribed set of rules for administrators who can manage Client accounts across the Globe, so we help them with our expertise to understand each one of them so that our clients can easily launch their products on Amazon marketplaces. Our team of professionals are well-versed with all the intricacies of Amazon Service Catalog and employ their knowledge to help you get started.

At **24x7 Easy Support**, we understand our Clients key business priorities and hence are specialized in providing customized solutions to their business requirements. At **24x7 Easy Support**, innovation is one of our core values; we strive to create a thriving customer care environment for our customers.

Our IT based outsourcing company has several decades of years' experience at Global levels (US & Europe); a team of multi-talented individuals provides services with highest quality standards. We offer clients superior quality, low cost, and timely solutions. Our core values include integrity, teamwork & excellence.

Our Global support center is based in New Delhi. We are in this business domain of Amazon Marketplace from last 10 years & have list of several credentials to our credit.

STRENGTH

- In-house Team of over 200+ Amazon-trained Marketplace Professionals
- Direct & Round-the-Clock Communication with entire Amazon Team
- Proactive approach and Cost Effectiveness
- Meeting and exceeding service level agreements (SLAs)
- We have clocked over 100k+ hours of providing Amazon platform bases services

SERVICES

- Amazon Account management
- Catalog / Content Creation and Product Listing
- MFN and FBA Inventory management
- Order Processing
- Refunds and A-Z Case management
- Customer query management
- Custom Business Reports

SOLUTION PROVIDER NETWORK

Providing services to Clients in Global Amazon marketplaces:

- Amazon US
- Amazon Canada
- Amazon UK
- Amazon Germany
- Amazon UAE

NEW MARKET PLACE ENTRY IN 2020

- Amazon India
- Amazon Australia
- Amazon Japan
- Amazon Saudi Arabia